

**SwitchedOn**



Everything You Need to Access the All-New ProQuest Platform

## Technical Requirements

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# Introduction

**There are a few steps that will need to be taken prior to accessing the new platform.**

The initial release of the new platform includes ProQuest databases on the ProQuest platform, databases on the Illumina platform, and Chadwyck-Healey™ products: *British Periodicals*, *International Index to Music Periodicals*, *International Index to the Performing Arts*, and *PRISMA*. Customers will be notified as later releases occur and additional ProQuest databases are added to the platform.

**Before you get started, we recommend that you:**

- ✔ **Contact your institution's Collection Development Librarian** to confirm whether the databases your library subscribes to are in the initial platform release. A complete list of databases in the initial release is available at [www.proquest.com/go/migrationsupport](http://www.proquest.com/go/migrationsupport)

*Note: If your library subscribes to only Chadwyck-Healey databases that have migrated, you will be sent a new ProQuest Administrator Module login. If you are having any problems with your Administrator login, please contact the support team at [www.proquest.com/go/migrate](http://www.proquest.com/go/migrate)*

**You will continue to have access to the previous platforms (a.k.a. "legacy" platforms) for a period of time into 2012—until you transition to the new platform or we turn off those platforms. So, we encourage your institution to begin your preview now to become familiar with the new platform and possibly set up training classes where needed. Then complete the migration process as soon as you are ready—so your institution and users can take full advantage of everything that the new platform offers.**

ProQuest has developed a solution which automatically redirects links on your site that point to the legacy platforms, over to the new platform. For further information, please review the document: *Linking Instructions* or visit [www.proquest.com/go/redirect](http://www.proquest.com/go/redirect)

Once your institution completes migration, you will no longer have access to the previous "legacy" platforms.

- ✔ **Coordinate with the key technical and/or administrative people** in your organization who currently work with: ProQuest Local Administrator, Illumina, and/or Chadwyck-Healey interfaces.

**Our Support Center is available with answers to your questions if you need assistance along the way at [www.proquest.com/go/migrate](http://www.proquest.com/go/migrate)**

For a demo, training information including a *Quick Start Reference Overview*, and free promotional items for your library, visit [www.proquest.com/go/migrationsupport](http://www.proquest.com/go/migrationsupport)

# Account Administration

## ProQuest Administrator Module

You can use your current ProQuest Local Administrator (LAD) and/or CSA Illumina Administrator login to access the new ProQuest Administrator Module. **If your library subscribes only to Chadwyck-Healey databases that have migrated, you will be sent a new ProQuest Administrator Module login.**

If you are unsure of what your login is, please contact our support center at [www.proquest.com/go/supportmigrate](http://www.proquest.com/go/supportmigrate)

To access the **ProQuest Administrator Module**, please go to <http://admin.proquest.com>

Upon logging in, please update your password if you are prompted to do so. The password change will only apply to the new ProQuest Administrator Module. LAD and CSA Illumina Administrator logins will remain the same.

In the ProQuest Administrator Module, you will be able to:

- Set up authentication
- Configure your user interface
- Run usage reports
- Set up linking
- Set up access authentication
- Run title lists and MARC records
- Set up administrative assistant accounts

Previous platform usage will not be migrated over to the new platform. You will still be able to access this data from within the legacy admin systems. Usage for the new ProQuest interface will be available within the new ProQuest Administrator module.

# Authentication

All of your current authentication methods (IPs, Referring URLs, etc.) have been migrated over. There are a few additional steps you may need to take to ensure everything is working properly. Please see the details below.

## IP Access

ProQuest has already moved over existing IP ranges to the new platform. If you are an IP user, please try accessing via <http://search.proquest.com/ip> or <http://search.proquest.com>

You may add/delete/update your IP address range(s) via the new **ProQuest Administrator Module**. Instructions are available here: <http://www.proquest.com/go/editip>

**NEW! ProQuest and Chadwyck-Healey products will now support shared IP addresses** between institutions, as CSA Illumina has. Each institution will be required to use a unique URL to access ProQuest. For more information on Shared IP access, please go to <http://www.proquest.com/go/shareip>

## Referring URL

ProQuest has already migrated existing referring URLs to the new platform. We are asking you to please update the URL on your webpage to <http://search.proquest.com/refurl> or <http://search.proquest.com/> If you need to make a change to the referring URL please contact our Support Center at [www.proquest.com/go/migrate](http://www.proquest.com/go/migrate)

## EZproxy

For an optimal search experience EZproxy version 5.1 is required for the new ProQuest interface. If you are using an older version of the software and need information on upgrading to the latest version of EZproxy please go to <http://www.oclc.org/us/en/support/documentation/ezproxy/upgrade.htm>

You will also need to update your configuration information for the new platform. The configuration information for the new ProQuest interface may be accessed at <http://www.proquest.com/go/ezproxy>

**We recommend that you subscribe to this article to receive an email notification** when a new configuration is available. For instructions on subscribing to articles in the ProQuest Support Center, please go to <http://www.proquest.com/go/subscribearticle>

**It is also recommended that you add your proxy prefix to durable URLs in ProQuest** so that users can authenticate and access records remotely. For instructions on setting this up in the **ProQuest Administrator Module**, please go to <http://www.proquest.com/go/proxy>

## Local Authentication and Barcode Access

**NEW!** Barcode authentication is now available for CSA Illumina and Chadwyck-Healey products.

For ProQuest products, the data has already been moved over to the new platform. You will need to use a new URL for your custom barcode access that was previously setup in LAD. You can find this URL in the **ProQuest Administrator Module**.

**We recommend that you verify your barcode information.** For instructions on setting up access via barcode, please go to <http://www.proquest.com/go/barcodeset>

If you do not use pattern matching, you may then need to use our barcode lookup list option. For instructions on configuring access by barcode lookup, please go to <http://www.proquest.com/go/barcodelist>

## Shibboleth

To access ProQuest via Shibboleth, please use the URL <http://search.proquest.com/go/shibboleth> You may configure your Shibboleth access via the new **ProQuest Administrator Module**. For instructions on setting this up, please go to <http://www.proquest.com/go/shibboleth>

ProQuest also supports WAYFless URLs for Shibboleth. For this, you would use the URL <http://search.proquest.com/shibboleth?accountid=xxxxx> where the xxxxx is your ProQuest account ID. For instructions on how to obtain this number, please go to <http://www.proquest.com/go/acctnum>

An example of this URL would look like <http://search.proquest.com/shibboleth?accountid=12345>

## Athens

In order to access the new ProQuest interface, your Athens administrator will need to assign the new ProQuest resource to all end users who are permitted to access it. Once this is completed, you may access the new ProQuest interface by going to <http://search.proquest.com/go/athens> You should only enable this for your account once you have decided to migrate to the new interface. For instructions on how to set up Athens access, please go to <http://www.proquest.com/go/athens>

## Username & Password

**NEW!** Remote users will now be able to create their own individual My Research account and use it to access the product from remote locations. For more information on creating My Research accounts, please go to <http://www.proquest.com/go/myresearch>

ProQuest will also support login via username and password. If you are continuing to use a username to access, you may access by going to <http://search.proquest.com/login> or <http://search.proquest.com/>

You may also create a ProQuest username and password via the new ProQuest Administrator Module. For more information on setting up username and password access, please go to <http://www.proquest.com/go/username>

## Token Access/Embedded URL

**NEW!** Due to security risks, the new ProQuest platform will use an encrypted token string in the URL in place of an embedded URL. For more information on this, please go to [www.proquest.com/go/token](http://www.proquest.com/go/token)

## Geo-location

**NEW!** Geo-location authentication is coming to the all-new ProQuest platform. For more information please visit <http://www.proquest.com/go/geolocation>

## Custom Login URLs

**NEW!** The new ProQuest interface will have a simplified custom URL structure—which will make it easier to read and understand where the URL is pointing to. These URLs can be generated in the new **ProQuest Administrator Module**.

Previously in the ProQuest platform, the URL contained a COPT string at the end and there wasn't an easy way to identify the database that it belonged to. These old URLs with the COPT string will point to the existing interface. Once the existing interface is turned off, these will redirect to the new ProQuest interface.

Old ProQuest URL

<http://proquest.umi.com/login?COPT=REJTPTE3MjEmSU5UPTAmVkVSPTI=&clientId=xxxxx>

New ProQuest URL

<http://search.proquest.com/abicomplete?accountid=xxxxx>

For more information on creating Custom Login URLs, please go to <http://www.proquest.com/go/custurls>

# Linking Features

## Federated Search and XML Gateway

Sites that are currently using Z39.50 to search ProQuest are advised to consider moving to the XML gateway. We are working with federated search vendors to support XML gateway. If you are using the previous XML gateway for access other than with a federated search vendor, please contact our support center at [www.proquest.com/go/migrate](http://www.proquest.com/go/migrate) and we can get you the new XML gateway implementation documentation.

## Z39.50

For specific details on accessing ProQuest via Z39.50, please see our implementation guide available online at <http://www.proquest.com/go/z3950>

If you are using Z39.50 for one of your current federated search vendors, we are working with the vendors to switch them over to the XML gateway. Your vendor may be making changes from the Z39.50 access to the XML gateway, and you may see changes once this occurs. You may want to contact your Federated Search vendor for more information regarding the changes to their site and the Z39.50 connection to ProQuest.

## OpenURL Linking (Inbound Linking)

ProQuest will support OpenURL linking. To access the new interface via OpenURL linking, you need to update your settings in your OpenURL resolver to point to the new interface. Please contact your OpenURL resolver vendor for more information on how to configure the new interface as a target.

If you have built your own OpenURL linking setup, you need to configure this to point to the new interface. For more information on the OpenURL structure for ProQuest, please go to <http://www.proquest.com/go/inbound>

## Link Resolvers (Outbound Linking)

ProQuest will offer outbound linking to Link Resolvers. For instructions on configuring Outbound Linking in the **ProQuest Administrator Module**, please go to <http://www.proquest.com/go/outbound>

## Interlibrary Loan/Request This Item

**NEW!** An Interlibrary Loan form will be available for you to create in the **ProQuest Administrator Module**. For instructions on configuring this please go to <http://www.proquest.com/go/ill>

## ProQuest Publication, Article, and Search URLs

ProQuest is currently developing a solution which will automatically redirect links on your institution Web page that currently point to the legacy platforms over to the new platform. This solution is scheduled to be completed in late January 2011, and will redirect *all* of your authenticated users.

For information on the redirect please go to <http://www.proquest.com/go/redirect>

If you want users to access the interface through direct links before the redirect takes place, you may obtain these via the title lists section in the **ProQuest Administrator Module**. For information on links, visit <http://www.proquest.com/go/journallevel> and <http://www.proquest.com/go/articlelevel>

## SiteBuilder Links

SiteBuilder links will point to the previous interface. You might consider recreating them in order to support the new ProQuest interface.

See <http://www.proquest.com/go/sitebuilder> for further information.

## MARC Records

ProQuest is offering MARC records for the new interface. You can configure your account to receive the MARC records in the **ProQuest Administrator Module**. For more information on setting up MARC records, please go to <http://www.proquest.com/go/marc>

## PubMed Linkout

ProQuest will support linking in from PubMed Linkout. For instructions on enabling this feature in the **ProQuest Administrator Module**, please go to <http://www.proquest.com/go/pubmed>

## Google Scholar

ProQuest will support linking in from Google Scholar. For more information on setting up ProQuest to deliver your holdings to Google Scholar in the **ProQuest Administrator Module**, please go to <http://www.proquest.com/go/googlescholar>

## Library Holdings

Library Holdings will no longer be supported in the new ProQuest Interface. For more information on this, please go to <http://www.proquest.com/go/libhold>

## One Click/Resource Linking/Full-Text Linking

ProQuest will support One-Click/Resource linking. For more information on this, please go to <http://www.proquest.com/go/oneclick>

## Search Widgets

Search Widgets help your library increase visibility of licensed databases by letting you embed a ProQuest search box on any institutional web page. New widgets will need to be created to access via the new ProQuest interface. The existing Search Widgets will continue to work with the current interface until the ProQuest legacy platform is turned off. Once the current interface is turned off, the old Search Widgets will redirect to the new interface. For instructions on creating Search Widgets for the new interface, please go to <http://www.proquest.com/go/searchwidget>

## ADA Compliance

For information on ADA Compliance, visit <http://www.proquest.com/go/accessibility>

# Notification Features

## Search Alerts and/or Publication Alerts

Some users may have created search alerts to be notified when new content has been added for a specific search query. And, some users may have set up publication alerts to be notified when a new issue is available. A tool will be available in early 2011 to assist you in migrating many alerts. For information about this tool, please go to <http://www.proquest.com/go/myresearchtool>

- For more information and instructions on setting up email alerts, please go to <http://www.proquest.com/go/emailalerts>
- For more information and instructions on setting up RSS feeds, please go to <http://www.proquest.com/go/rssinstruct>

# Security/Networking/Systems

## DNS changes

If you are unable to connect to the new interface (a “page cannot be found” error), you may need to configure your DNS server to access the site. Please contact your institution’s network administrator as they may need to refresh the DNS to connect to the product. This may entail refreshing your DNS server by restarting it, or by hard coding the IP of the product in the DNS server. If they need further assistance, please have them contact our Support Center [www.proquest.com/go/migrate](http://www.proquest.com/go/migrate)

## Security Software/Firewalls/Deep Freeze/Cookie Controls

If you have any filters that block sites or cookies, you may need to configure them to allow access from the proquest.com domain. Also, you may need to configure it to allow the IP range 165.215.\*.\* and 192.195.245.\*. This covers all of our IP ranges for ProQuest.

For information on configuring personal firewall packages, such as Norton Internet Security, McAfee Personal Firewall, ZoneAlarm, please go to [www.proquest.com/go/firewall](http://www.proquest.com/go/firewall)

If you are using Deep Freeze, you may need to create a new image that stores the proper cookie and/or links to ProQuest. Please check with your school’s System Administrator, so they can configure this to work with the new interface.

## Supported Browsers

For more information on the supported browsers in the new release of ProQuest, please go to <http://www.proquest.com/go/browsers>

## Required Plug-Ins

For more information on required plug-ins for ProQuest, please go to <http://www.proquest.com/go/plugins>

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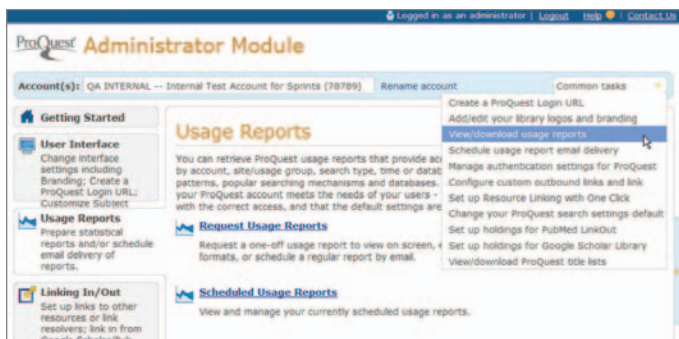
# Contact Information

## ProQuest Technical Support

**Web:** [www.proquest.com/go/migrate](http://www.proquest.com/go/migrate)

## Making your life easier

The all-new ProQuest platform offers users at all levels a better way to search, find, use, and share information. Plus it offers librarians a single administrative system for simplified reporting and training.



## Simplified reporting and training

The ProQuest Administrator Module brings all products onto one unified administration tool with enhanced usage reports and administration capabilities as well as geo-location-based authentication.

## More to come

The initial release of the new platform includes ProQuest databases on the ProQuest platform, CSA and other databases on the Illumina platform, and Chadwyck-Healey products: British Periodicals, International Index to Music Periodicals, International Index to the Performing Arts, and PRISMA.

For a list of migrated resources, visit [www.proquest.com/go/migrationsupport](http://www.proquest.com/go/migrationsupport)

Customers will be notified as later releases occur and additional ProQuest databases are added to the platform.

**For a demo, training information, and free promotional items for your library, visit [www.proquest.com/go/migrationsupport](http://www.proquest.com/go/migrationsupport)**

